

FORM A
DEPARTMENT/AGENCY PERFORMANCE ACCOMPLISHMENT
FY 2017

DEPARTMENT/AGENCY: PCOO/PHILIPPINE INFORMATION AGENCY

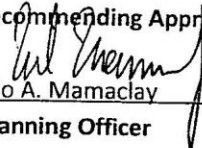
MFOs AND PERFORMANCE INDICATORS (1)	DEPARTMENT/AGENCY FY 2016 ACTUAL ACCOMPLISHMENT	DEPARTMENT/AGENCY FY 2017 TARGET	RESPONSIBLE BUREAUS/OFFICES	DEPARTMENT/AGENCY FY 2017 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
Development Communication Services						
2016 Budget: 318,162,000						
<i>Production and dissemination of developmental information materials</i>						
Number of local presidential visits facilitated	114	80	PIA Central Office PIA Regional Offices	60	75%	Support for presidential visits subject to new protocols set by OP
Number of developmental communication materials produced and disseminated	208,860	200,100	PIA Central Office, PIA Regional Offices/Information Center	326,772	163%	Includes ASEAN information materials(info kiosks,multi media fora, print and broadcast materials)
Percentage of produced materials approved for dissemination	95%	95%		100%		
Percentage of information, education, communication(IEC) materials produced and disseminated on schedule	95%	95%		100%		

MFOs AND PERFORMANCE INDICATORS (1)	DEPARTMENT/AGENCY FY 2016 ACTUAL ACCOMPLISHMENT	DEPARTMENT/AGENCY FY 2017 TARGET	RESPONSIBLE BUREAUS/ OFFICES	DEPARTMENT/AGENCY FY 2017 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
<i>Institutional Networking and Capability Building</i>						
Number of agencies/organizations assisted	273	170	Central Office(Program Management Division)	271	159%	
Percentage of assisted agencies/organizations that rated the assistance as good or better	95%	95%		100%		
Percentage of requested assistance delivered on schedule	100%	95%		100%		
<i>Communication Research</i>						
Number of researches conducted	39	4	Central Office(Planning and Communication Research Division)	7	175%	Central Office initiated researches for nationwide implementation
Percentage of researches used for planning	90%	90%		95%		
Percentage of researches completed on schedule	95%	90%		90%		

MFOs AND PERFORMANCE INDICATORS (1)	DEPARTMENT/AGENCY FY 2016 ACTUAL ACCOMPLISHMENT	DEPARTMENT/AGENCY FY 2017 TARGET	RESPONSIBLE BUREAUS/ OFFICES	DEPARTMENT/AGENCY FY 2017 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
STO (2)						
1. ISO 9001:2008 Quality Management System						
a. ISO 9001:2008 Certification	zero non-conformance	ISO 9001:2018 Certification expanded scope: No major non-conformance	Central office divisions and regional offices	zero non-conformance/Maintenance of existing ISO 9001:2008 certificate	100%	
b. Conduct of internal quality audit	Two(2) IQA cycle conducted	Two IQA cycle including the regional offices	Central office/QMS team	Two(2) IQA cycle conducted 1. February to April 2017 2. December 2017	100%	
c. Quality Workplace Audit	4 workplace audits (quarterly)	4 audit implemented	All divisions, regional offices and units	4 Workplace audits conducted	100%	
d. Conduct of management reviews	2 Management Reviews conducted	2 Management Reviews	Central office/QMS Team	2 Management Reviews conducted (May 2017 and December 2017)	100%	
e. Conduct of Customer Satisfaction Feedback Survey	2 Surveys in CO-based offices; 1 feedback mechanism for regional offices	2 Surveys in CO-based offices	All divisions, regional offices and units	2 semestral surveys conducted (Jan-June 2017 and July to Dec. 2017)	100%	
2. Sustaining Information System Development and Maintenance	95%	95%	Central Office (MISD)	95%	95%	
3. Conducting coordination, monitoring and evaluation of internal operations	95%	95%	Central Office	95%	95%	

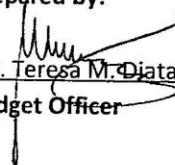
MFOs AND PERFORMANCE INDICATORS (1)	DEPARTMENT/AGENCY FY 2016 ACTUAL ACCOMPLISHMENT	DEPARTMENT/AGENCY FY 2017 TARGET	RESPONSIBLE BUREAUS/OFFICES	DEPARTMENT/AGENCY FY 2017 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
QASS (3)						
A. BUR						
A1. Obligations BUR	100%	100%	Finance Division	100%	100%	
A2. Disbursement BUR	100%	100%	Finance Division	100%	100%	
B. Submission of PFM to COA and DBM						
B1. BFAR	100%	100%	Finance Division	100%	100%	
B2. Report on Ageing Cash Advance	100%	100%	Finance Division	100%	100%	
B3. COA Financial Reports	100%	100%	Finance Division	100%	100%	
C. APCPI	submitted Nov. 7, 2016		Admin Division	submitted Jan. 30, 2018	100%	
D. Submission of APP	submitted Dec. 21, 2016		Admin Division	submitted Dec. 21, 2017	100%	

Recommending Approval:


 Nilo A. Mamacalay
 Planning Officer


03/21/2018
 Date

Prepared by:


 Ma. Teresa M. Diata Cruz
 Budget Officer

03/21/2018
 Date

Approved by:


 Harold E. Clavite
 Director General

03/22/2018
 Date