

FORM A
DEPARTMENT/AGENCY PERFORMANCE ACCOMPLISHMENT
 FY 2016

DEPARTMENT/AGENCY: PCO/PHILIPPINE INFORMATION AGENCY

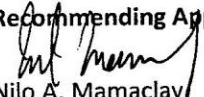
MFOs AND PERFORMANCE INDICATORS (1)	DEPARTMENT/AGENCY FY 2015 ACTUAL ACCOMPLISHMENT	DEPARTMENT/AGENCY FY 2016 TARGET	RESPONSIBLE BUREAUS/OFFICES	DEPARTMENT/AGENCY FY 2016 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
Development Communication Services						
2016 Budget: 318,162,000						
<i>Production of Developmental Information</i>						
Number of local presidential visits facilitated	84	80	PIA Central Office PIA Regional Offices	114	143%	
Production/Dissemination of Developmental Information	-166,772	200,100	PIA Central Office, PIA Regional Offices/Information Center	208,860	104%	
Percentage of produced materials compliant with set standards	95%	95%		95%		
Percentage of development communication materials produced on schedule	95%	95%		95%		
<i>Dissemination of Developmental Information</i>						
Percentage of produced materials approved for dissemination	95%	95%	PIA Central Office, PIA Regional Offices/Information Centers	95%		
Percentage of disseminated information that reached the target audience	95%	95%		95%		

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Percentage of dissemination demand delivered on schedule	95%	95%		95%		
<i>Institutional Networking and Capability Building</i>						
Number of agencies/organizations assisted	207	170	Central Office(Program Management Division), Regional Offices	273	160%	
Percentage of assisted agencies/organizations that rated the assistance as good or better	95%	95%		95%		
Percentage of requested assistance delivered on schedule	100%	95%		95%		
<i>Communication Research</i>						
Number of Communication Research conducted	24	4	Central Office(Planning and Communication Research Division), Regional Offices	8	200%	
Percentage of research used for planning	90%	90%		90%		
Percentage of researches completed on schedule	95%	90%		95%		

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STO ⁽²⁾						
1. ISO 9001:2008 Quality Management System						
a. ISO 9001:2008 Certification	ISO 9001:2008 Certification for Development, Production and Dissemination of IEC Materials	ISO 9001:2018 Certification expanded scope: No major non-conformance	Central office divisions and regional offices	zero non-conformance	100%	
b. Conduct of internal quality audit	2 audits	Two IQA cycle including the regional offices	Central office/QMS team	Two IQA cycle conducted including all PIA regional offices	100%	
c. Records Management Audit	2 audits	2 Records Audit	All divisions, regional offices and units	2 Records audit	100%	
d. Quality Workplace Audit	2 workplace audits	4 audit implemented	All divisions, regional offices and units	4 audits (quarterly)	100%	
e. Conduct of management reviews	2 Management Reviews	2 Management Reviews	Central office/QMS Team	2 Management Reviews conducted	100%	
f. Conduct of Customer Satisfaction Feedback Survey	2 Surveys in CO-based offices	2 Surveys in CO-based offices	All divisions, regional offices and units	2 Surveys in CO-offices; 1 feedback mechanism for regional offices	100%	
2. Sustaining Information System Development and Maintenance	95%	95%		95%		

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3. Conducting coordination, monitoring and evaluation of internal operations	95%	95%	Central Office	95%		
GASS⁽³⁾						
A. BUR						
A1. Obligations BUR	100%	100%	Finance Division	100%	100%	
A2. Disbursement BUR	100%	95%	Finance Division	100%	100%	
B. Submission of PFM to COA and DBM						
B1. BFAR	100%	100%	Finance Division	100%	100%	
B2. Report on Ageing Cash Advance	100%	100%	Finance Division	100%	100%	
B3. COA Financial Reports	100%	100%	Finance Division	100%	100%	
C. APCPI	submitted Nov. 2015		Admin Division	submitted Nov. 7, 2016	100%	
D. Submission of APP	submitted Dec. 2015		Admin Division	submitted Dec. 21, 2016	100%	

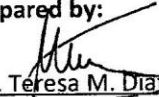
Recommending Approval:


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Director General

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