





FY 2021 Performance-Based Bonus Scorecard
PHILIPPINE INFORMATION AGENCY

ELIGIBLE Eligible personnel of PIA are entitled to 58.5% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (6 out of 6) Congress-approved performance targets for FY 2021	 PROCESS RESULTS Achieved ease of transaction for 75% (3 out of 4) of its frontline services*	 FINANCIAL RESULTS Achieved 97.28% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.61 satisfaction rate; 100% resolution of #8888 complaints; and no CCB complaints received.
	18 TOTAL SCORE	5 SCORE	3 SCORE	5 SCORE
90 TOTAL POINTS	25 POINTS	15 POINTS	25 POINTS	25 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 11 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

